

PO 1205.5: Time Limits for Submitting Claims

PR 1205.5.

Review each claim to make sure that:

• The initial claim was submitted within 30 calendar days after the date of death. A claim submitted after 30 calendar days must include a written statement from the claimant(s) explaining the reason for the delay.

NOTE: Grant an exception to the 30-day time limit when a claimant is unable to pay within 30 days, but provides proof of payment within 180 days after the date of death.

• A claim returned to the claimant (to complete or correct) is resubmitted within 90 calendar days from the date returned.

Deny an initial claim not submitted within 180 days, regardless of the reason for the delay.