Illinois Department of Human Services Michelle R.B. Saddler, Secretary

PO 1205.7: GA Unit Responsibilities

<u>PR 1205.7.</u>

GA Unit's are responsible for:

- issuing claim forms to vendors;
- helping claimants prepare their claim;
- canceling benefits for the deceased;
- making sure the claim is signed;
- identifying other payment sources (see PO-1205.4);
- approving or denying the claim within 30 calendar days of the date received; and
- telling the vendor or claimant in writing, if the request is denied.