



PO 220.3: What May Be Appealed

PR 220.3.

The following actions by the GA Unit may be appealed:

- Refusal to accept an application or reapplication.
- Failure to act upon an application within the mandated time period.
- A decision to deny an application.
- A decision granting aid in an amount which the client deems inadequate.
- A decision to reduce, suspend, terminate or in any way change the amount of aid or manner in which it is provided.
- An issue of policy, if the client is injured by its application.
- Failure to make a decision or take appropriate action on any request which the client makes.
- A decision to deny a request for a medical service or item that requires prior approval.
- A decision granting a prior approval request for a lesser or different medical service or item than was originally requested.

