Illinois Department of Human Services Michelle R.B. Saddler, Secretary

PO 1305: Overpayments

<u>PR 1305.</u>

When clients get more benefits than they qualify for, there is an overpayment. The error may be the fault of the client or the fault of the GA unit. A benefit amount that cannot be changed because there is not enough time to send a 10-day notice, is still considered an overpayment for the month. No matter what the reason, any time an overpayment is identified, appropriate action must be taken.