Illinois Department of Human Services Michelle R.B. Saddler, Secretary

PO 210.1: General Cooperation

## <u>PR 210.1.</u>

Clients must cooperate in determining their eligibility. If a client fails to cooperate, their benefits are denied or stopped because we cannot determine their current eligibility.

Clients must also cooperate:

- with the GA Unit to obtain or verify information about their financial or nonfinancial eligibility status;
- by providing a mailing address or contact person, so that GA Unit staff can locate them.